

Offsite T+Cs (Ferry Croft)

The **group leader/supervising adult** must read and understand the terms of off-site hire, with regard to safety, conduct and security. Cyclexperience is committed to providing a safe enjoyable service to all customers including larger groups. Please sign the waiver form before your ride, the white copy is for your records, please place the yellow one back in the folder.

The Small Print

1. Cycling can be dangerous and has risks involved.

I declare that everyone in my group is in good health and not suffering from any medical condition which is likely to adversely affect the normal control of the bicycle. I confirm that everyone in my group renting bikes is a **competent cyclist** and understand that we will mostly be cycling **off road** on trails with some lumps & bumps which aren't going to be as silky smooth as rolled tarmac.

2. I recognise that we will be riding bikes which we may not be familiar with and, as such, will exercise care and attention. NB. **Brake lever position is the opposite way round in the UK than many countries.**

3. I confirm that everyone in my group... a) can ride a bike! b) understands the UK Highway Code c) can use gears and brakes correctly d) will **respect the natural habitat**, ponies, ground nesting birds and other wildlife (including local residents!).

4. I declare that at least one person in each group of riders knows how to **adjust & secure saddle height and fix a puncture** or fit a tube.

5. I will be responsible for the payment of any damage (including third party) caused as a consequence of any **dangerous cycling, loss of control, general silliness** or the **loss of equipment** if any equipment is left unattended whilst in my care. locks are provided. I will arrange separate insurance if I plan to leave bikes unattended (eg beyond my line of sight).

6. I understand a charge may be levied against excessively dirty bikes as an obvious result of cycling off the waymarked trails which could threaten wildlife (e.g. heathland, mires, bogs, rivers etc) or our cleaning staff (e.g. animal faeces). We expect our customers to follow the local countryside code to ensure others can benefit from continued cycling access in this area. Please seek advice from centre staff for suggested routes **We recommend using our App which will ensure you keep to the permitted cycle routes.**

7. I understand that the bikes allocated to my group are based on the height information provided at the time of booking, which can be weeks or months before your stay.

I understand that we need to tell you **at the start** of the rental period if we are not happy with any of our rented equipment and that if we encounter a problem whilst on a ride we will call you from a mobile phone to report the fault. I accept that a refund will only be issued on the bike affected if it's not due to rider error and only if you could not restore our journey within 1 hour or allow us extra time to complete the journey or help bring us back to base (we can transport 1 person + 5 bikes in our van).

8. I understand that we need to return all bikes & associated equipment back to our accommodation/starting location by 5:30 pm unless prearranged at the time of booking,

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11. I understand that Cyclexperience offers **safety helmets without charge** and recommends helmets to be worn by all riders. Everyone in the group will wear appropriate clothing and understand it could get **muddy, oily or ripped!**

12. Cyclexperience cannot be held liable for any injuries sustained by adults or children in the group as a consequence of not wearing a safety helmet and understand that Cyclexperience strongly recommends **all persons under 16 wear a helmet.**

13. I will ensure that a) none of my group will ride illegally (eg contravening Highway Regulations, cycling under the influence of drink or drugs etc) or undertake any maneuvers which are beyond the level of rider's skill or the design purposes of the bike being ridden c) will not cycle after dark without lights (available for a small fee) or d) cycle on a footpath.

The even smaller print... I fully indemnify Cyclexperience against claims of injury to myself or any third party unless it can be proven that Cyclexperience did not fulfill reasonable maintenance procedures for the equipment being used the Terms and Conditions are covered by English Law. In the event that any of the conditions listed above are unenforceable then the remainder shall still remain in full force and effect.

Otherwise, we hope you have a great day out!

Please email hire@cyclex.co.uk with any queries

