

| Animal Group | Species | Activity | <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|---------------------|--------------------------------|-----------------|--------------------------------|---------------------------|------------------------|
| Birds | Owls, Kookaburra, Hens, Parrot | Holding | <u>Disease</u> | <u>Low</u> | <u>Low to High</u> |

Control measures in place

Carnivorous birds measures

Bird of prey equipment eg gloves/bag kept separate to rest of kit. Wiped down with F10 after use. Cleaned thoroughly upon return to H.Q. Contaminated rubbish kept in plastic bag and disposed of at H.Q. Staff trained in hygiene procedures.

Birds of prey worked at end of session only. Only CT staff handle raw meat, minimally. Public instructed not to touch raw meat when it is placed on the glove. If meat falls, area is disinfected. Staff clean hands with alcohol gel after handling, and then wash hands with soap and water when session ends a few moments later. Meat sourced from reliable retailer, defrosted overnight, placed in animal fridge until moved to cool box for transport to site. Removed from cool box for flights.

All birds

Soiled bedding removed from box upon arrival at venue.

Handling instructions given to public before, during and after encounter. Staff trained on correct handling procedures.

Animal enclosures cleaned daily to minimise build up of pathogens. Animal carriers cleaned after use.

Health & Safety talk given to group before session. Hand gel provided, use of hand gel after each animal is prompted. Hand washing with soap and water is prompted at end of encounter or if a member of the public leaves before the end.

Visibly sick animals, or those under veterinary treatment do not come to sessions.

Birds are watched for any sign they will defecate and measures taken to ensure they do not do so on a member of the public. Hen sits on cushion on client lap on or floor to minimise contact/possibility of defecation on client.

If animal defecates during handling, area is cleaned and disinfected. If floor is wet, a wet floor sign is requested, or something is put over the wet area to discourage walking on it before it dries. If any faeces makes contact with public they are provided with cleaner and instructed to clean area thoroughly, wash hands after and change clothes, if necessary, asap.

Potential Hazard Risk Rating Severity

Allergies Low Low to High

Control measures in place

New staff are asked about any animal allergies.

Clients are asked to check for animal related allergies prior to visit and to notify CT staff in advance of severe allergies. If there is a severe allergy proactive measures can be taken to avoid contact with sufferer, eg, not bring a particular animal to the session. If there is a mild allergy staff can ensure handler does not come into contact with the animal. Staff will also ask upon arrival if there are any allergies we need to know about.

Children are reminded to keep hands away from face, adults reminded to keep an eye on children during session.

If an allergic reaction begins, handler is taken to wash hands/face/effected area if appropriate. Handler is monitored for increasing severity of reaction. A&E trip, or ambulance may be required.

Potential Hazard Risk Rating Severity

Bite/scratch Low Low to High

Control measures in place

No handling of parrot or kookaburra by public. They are shown on stand or on handler's hand, and do not free fly during the session. Public is instructed on not touching these birds.

Appropriate equipment, eg falconry glove is provided and used. Staff are trained to correctly use equipment. Staff help children/vulnerable adults during flights where necessary.

Staff trained to ensure correct handling of birds, and flying of owl. Animal's temperament is vetted, and all go through a step by step training/habituation process before coming to sessions. Owls are trained to fly to or sit on the glove only.

Birds' behaviour monitored before travel, upon arrival, during and after session to ensure it is safe to handle them.

In event of bite/scratch instructions are given to clean area thoroughly, plaster is provided, and told to monitor area for infection. Any signs to seek medical treatment.

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|---------------------|--|-----------------|--------------------------------|---------------------------|------------------------|
| Invertebrates | Tarantula^, centipede*, scorpion* hissing cockroaches, stick insects giant snails, millipedes *viewing only ^discretionary handling | Holding | <u>Disease</u> | <u>Low</u> | <u>Low to High</u> |

Control measures in place

Handling instructions given to public before, during and after encounter. Staff trained on correct handling procedures.

Animal enclosures cleaned daily to minimise build up of pathogens. Animal carriers cleaned after use.

Health & Safety talk given to group before session. Children are reminded to keep hands away from face, adults reminded to keep an eye on children during session. Hand gel provided, use of hand gel after each animal is prompted. Hand washing with soap and water is prompted at end of encounter or if a member of the public leaves before the end

Potential Hazard **Risk Rating** **Severity**

Allergies Low Low to High

Control measures in place

New staff are asked about any animal allergies.

Clients are asked to check for animal related allergies prior to visit and to notify CT staff in advance of severe allergies. If there is a severe allergy proactive measures can be taken to avoid contact with sufferer, eg, not bring a particular animal to the session. If there is a mild allergy staff can ensure handler does not come into contact with the animal. Staff will also ask upon arrival if there are any allergies we need to know about.

Children are reminded to keep hands away from face, adults reminded to keep an eye on children during session.

If an allergic reaction begins, handler is taken to wash hands/face/effected area if appropriate. Handler is monitored for increasing severity of reaction. A&E trip, or ambulance may be required.

Health & Safety talk given to group before session. Hand gel provided, use of hand gel after each animal is prompted. Hand washing with soap and water is prompted at end of encounter or if a member of the public leaves before the end.

Potential Hazard **Risk Rating** **Severity**

Venomous bite/urticating hairs Low Low to High

Control measures in place

Tarantula: Docile species for handling, step by step habitation before starting sessions. Staff trained to ensure correct handling. Correct handling instructions given before, during and after session. Does not travel if showing signs of moulting.

Handled at max distance from handlers face. Animal behaviour monitored before and during handling with client. Client handling at discretion of staff. Two handlers max per session. Not handled directly after travel.

Anyone with breathing issues eg asthma will not be allowed to handle the tarantula.

In the event of a bite/uricating hairs A & E is advised, or ambulance if reaction is severe.

Centipede/scorpion: viewing from tank only. High sided tank to prevent escape. Animal monitored by CT staff. Public told to keep hands away from tank. In the event of contact with public, A&E is advised, or ambulance if reaction is severe.

Other species handled cannot bite.

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| Mammals | Chinchilla, rabbit, ferret, Guinea pig, chinchilla, Rats, pygmy hedgehog | Holding | <u>Disease</u> | <u>Low</u> | <u>Low to High</u> |

Control measures in place

Ferrets

This species can carry Covid 19 so will not be in sessions until they can be vaccinated.

Soiled bedding is removed from carrier upon arrival.

Handling instructions given to public before, during and after encounter. Staff trained on correct handling procedures.

Animal enclosures cleaned daily to minimise build up of pathogens. Animal carriers cleaned after use. Animals are treated for fleas/worms/lice etc when required.

Health & Safety talk given to group before session. Hand gel provided, use of hand gel after each animal is prompted. Hand washing with soap and water is prompted at end of encounter or if a member of the public leaves before the end.

Visibly sick animals, or those under veterinary treatment do not come to sessions.

Animals may sit on a cushion on client lap on or floor to minimise contact/possibility of defecation on client.

If animal defecates during handling, area is cleaned and disinfected. If floor is wet, a wet floor sign is requested, or something is put over the wet area to discourage walking on it before it dries. If any faeces makes contact with public they are provided with cleaner and instructed to clean area thoroughly, wash hands after and change clothes, if necessary, asap.

| <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|-------------------------|--------------------|-----------------|
| Allergies | Low | Low to High |

Control measures in place

New staff are asked about any animal allergies.

Clients are asked to check for animal related allergies prior to visit and to notify CT staff in advance of severe allergies. If there is a severe allergy proactive measures can be taken to avoid contact with sufferer, eg, not bring a particular animal to the session. If there is a mild allergy staff can ensure handler does not come into contact with the animal. Staff will also ask upon arrival if there are any allergies we need to know about.

Children are reminded to keep hands away from face, adults reminded to keep an eye on children during session.

If an allergic reaction begins, handler is taken to wash hands/face/effected area if appropriate. Handler is monitored for increasing severity of reaction. A&E trip, or ambulance may be required.

| <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|-------------------------|--------------------|-----------------|
| Bite/scratch | Low | Low to High |

Control measures in place

Staff trained to ensure correct & safe handling of animals in encounter with various types of client eg children, SEN groups, elderly with dementia. Animal's temperament is vetted, and all go through a step by step training/habituation process before coming to sessions.

Animals' behaviour monitored before travel, upon arrival, during and after session to ensure it is safe to handle them.

In event of bite/scratch instructions are given to clean area thoroughly, plaster is provided, and told to monitor area for infection. Any signs to seek medical treatment.

| Animal Group | Species | Activity | <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|---------------------|---------------------------|-----------------|--------------------------------|---------------------------|------------------------|
| Reptiles | Snakes, lizards, tortoise | Holding | <u>Disease</u> | <u>Low</u> | <u>Low to High</u> |

Soiled bedding removed from box upon arrival at venue. Animal cleaned down with water/cloth if there is faeces on scales. Snakes do not come to sessions until a week has passed since they have been fed.

Handling instructions given to public before, during and after encounter. Staff trained on correct handling procedures.

Animal enclosures cleaned daily to minimise build up of pathogens. Animal carriers cleaned after use.

Health & Safety talk given to group before session. Hand gel provided, use of hand gel after each animal is prompted. Hand washing with soap and water is prompted at end of encounter or if a member of the public leaves before the end.

Visibly sick animals, or those under veterinary treatment do not come to sessions. Animals wormed regularly and monitored for any sign of parasites.

Animal are watched for any sign they will defecate and measures taken to ensure they do not do so on a member of the public.

If animal defecates during handling, area is cleaned and disinfected. If floor is wet, a wet floor sign is requested, or something is put over the wet area to discourage walking on it before it dries. If any faeces makes contact with public they are provided with cleaner and instructed to clean area thoroughly, wash hands after and change clothes, if necessary, asap.

| <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|--------------------------------|---------------------------|------------------------|
| Allergies | Low | Low to High |

Control measures in place

New staff are asked about any animal allergies.

Clients are asked to check for animal related allergies prior to visit and to notify CT staff in advance of severe allergies. If there is a severe allergy proactive measures can be taken to avoid contact with sufferer, eg, not bring a particular animal to the session. If there is a mild allergy staff can ensure handler does not come into contact with the animal. Staff will also ask upon arrival if there are any allergies we need to know about.

Children are reminded to keep hands away from face, adults reminded to keep an eye on children during session.

If an allergic reaction begins, handler is taken to wash hands/face/effected area if appropriate. Handler is monitored for increasing severity of reaction. A&E trip, or ambulance may be required.

| <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|--------------------------------|---------------------------|------------------------|
| Bite/scratch | Low | Low to High |

Control measures in place

Staff trained to ensure correct & safe handling of animals in encounter with various types of client eg children, SEN groups, elderly with dementia. Animal's temperament is vetted, and all go through a step by step training/habituation process before coming to sessions.

Snakes do not come to sessions when in shed cycle.

Animals' behaviour monitored before travel, upon arrival, during and after session to ensure it is safe to handle them.

In event of bite/scratch instructions are given to clean area thoroughly, plaster is provided, and told to monitor area for infection. Any signs to seek medical treatment.

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|---------------------|----------------|-----------------|--------------------------------|---------------------------|------------------------|
| Amphibian | Tomato frog | Holding | <u>Disease</u> | <u>Low</u> | <u>Low to High</u> |

Control measures in place

Limited holding by public of tomato frog, all holding done with gloves on so there is no direct contact with animal.

Handling instructions given to public before, during and after encounter. Staff trained on correct handling procedures.

Animal enclosures cleaned daily to minimise build up of pathogens. Animal carriers cleaned after use.

Health & Safety talk given to group before session. Hand gel provided, use of hand gel after each animal is prompted. Hand washing with soap and water is prompted at end of encounter or if a member of the public leaves before the end.

| <u>Potential Hazard</u> | <u>Risk Rating</u> | <u>Severity</u> |
|--------------------------------|---------------------------|------------------------|
| <u>Allergies</u> | <u>Low</u> | <u>Low to High</u> |

Control measures in place

New staff are asked about any animal allergies. Staff trained on correct handling procedures.

Handling instructions given to public before, during and after encounter.

Clients are asked to check for animal related allergies prior to visit and to notify CT staff in advance of severe allergies. If there is a severe allergy proactive measures can be taken to avoid contact with sufferer, eg, not bring a particular animal to the session. If there is a mild allergy staff can ensure handler does not come into contact with the animal. Staff will also ask upon arrival if there are any allergies we need to know about.

Children are reminded to keep hands away from tank, not to touch the frog with bare hands, supervised by staff with the frog tank.

In the event of accidental contact and an allergic reaction begins, handler is taken to wash hands/face/effected area if appropriate. Handler is monitored for increasing severity of reaction. A&E trip, or ambulance may be required.