



Risk Assessments 2026

Activity	Hazard	Who's at risk	Risk Rating	Severity
Holding/Stroking animal	Bite/scratch	Client/Staff	Low	Low - High

Measures: Animals are vetted for temperament, and complete step by step training/habituation process before appearing at encounters

To prevent overhandling, animals are scheduled for visits on a rota, have days off, and the number of handlers is limited per encounter

Animal's behaviour is assessed before leaving for the encounter, on arrival, once out of travel box, monitored during, and after handling. At any point an animal will be pulled from the encounter if it is showing signs (species/individual) specific they are not happy.

Handling instructions given to client before & during encounter.

Staff are trained on safe/ comfortable handling procedures for each type of animal and each type of client.

Client is monitored before & while handling the animal to ensure safety and comfort of both animal and client.

In SEN/nursing home settings, client staff will be asked about anyone who may need extra support to interact with an animal safely.

Anything that could/is negatively impacting the animals safety/comfort/welfare will be managed by reducing or removing it.

Appropriate handling equipment provided by CT staff eg falconry glove

Activity	Hazard	Who's at risk	Risk Rating	Severity
	Disease/illness	Client/Staff	Low	Low - High

Measures:	Handling instructions given to client before & during encounter. Client monitored during handling. Health & Safety talk before handling starts. 70% alcohol hand sanitiser provided, instructions given on correct use. CT or Client staff will apply for vulnerable/young audiences & help to monitor group Instructions to wash hands with soap and water after handling. Signage plus verbal instructions for Meet & Greet style encounters Staff trained on encounter/H.Q. hygiene procedures Bookings only taken at locations with warm, running water Animals up to date with vaccination/flea/worm treatments where applicable Staff trained on daily cleaning protocols to minimise build up of disease causing microbes Staff trained to recognise unwell animals. Visibly sick animals do not come to visits. Animal receive appropriate medical treatment Onsite encounter clean protocols in place at client location
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Activity	Hazard	Who's at risk	Risk Rating	Severity
	Allergy/phobia trigger	Client/Staff	Low	Low- High

Measures: Booking information makes client aware that CT staff will need to know about any serious allergies or phobias handlers may have to animals

If allergy/phobia are present, the affected client can be made aware to leave the space for the relevant animal, or we avoid bringing the animal completely if reaction is severe. Handwashing with soap and water in place of hand sanitiser if that is the allergy.

CT staff will monitor group for signs of allergy or phobias. If allergic reaction is suspected, handwashing is instructed, client monitored, if reaction progresses first aid, or further medical care instructed.

Phobias/allergies are checked prior to hiring CT staff. If phobia/allergy becomes apparent, PPE/alternative working protocols/phobia training in place.

Carrying Animals	Trip/Slip/Fall	Client/Staff	Low	Low to High
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Measures Work space requested closest to entry point. Walk through from car first, without carriers where possible. Ground Floor/ minimal stairs requested. All bookings parking required close to entrance.

Manual handling training, carry sensible number of carriers. CT staff carry animals. Client staff may carry equipment if appropriate

Adults to keep children out of our path as we bring animals in to set up

Carriers placed away from high traffic areas, tucked away so as not to be a trip hazard.

Handlers arranged so that CT staff have easy access, and enough space to move around with animals

Animal escape**Animals****Low****High****Measures**

Animal carriers are checked to be secure upon arrival, after animal returned to carrier, and before going to car.

Windows/doors closed for free flying birds. Doors monitored by CT staff before each flight.

Secured immediately on creance for outside flights. Creance/furniture checked before flights. Furniture replaced regularly with kangaroo or other good quality leather. Checked every time bird is on the fist in outside area.

If high rafters are present, bird flights are short or potentially on line if the bird is distracted.

Area is assessed before free ranging animals are allowed to roam eg hedgehog/skink

Outside bird flights always on lines, lines/jesses checked before every flight.